CHAPTER 1161a. DISPENSARIES

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Authority

The provisions of this Chapter 1161a added under section 301(a)(3) and (b) of the Medical Marijuana Act (35 P.S. § 301(a)(3) and (b)), unless otherwise noted.

Source

The provisions of this Chapter 1161a added March 3, 2023, effective March 4, 2023, 53 Pa.B. 1275, unless otherwise noted.

Cross References

This chapter cited in 28 Pa. Code § 1211a.22 (relating to clinical registrants generally); 28 Pa. Code § 1211a.27 (relating to application for approval of a clinical registrant); 28 Pa. Code § 1211a.28 (relating to request for conversion of an existing permit); and 28 Pa. Code § 1211a.30 (relating to approval or denial of an application for approval of a clinical registrant).

§ 1161a.22. Dispensaries generally.

- (a) The qualifications that a dispensary shall meet to receive a permit are continuing qualifications to maintain the permit.
- (b) In addition to any other requirements in the act or this part, a dispensary shall comply with the following:
 - (1) A dispensary may not engage in the business of possessing, dispensing, selling or offering to dispense or sell medical marijuana products to a patient or caregiver in this Commonwealth without first being issued a permit by the Department and without first being determined operational by the Department as required under § 1141a.42 (relating to failure to be operational).

- (2) A dispensary may not employ an individual at a facility who is under 18 years of age.
- (3) A dispensary may not permit a patient to self-administer medical marijuana products at the facility unless the patient is also an employee of the dispensary, and the dispensary permits self-administration of medical marijuana products at the facility by the employees.

§ 1161a.23. Dispensing medical marijuana products.

- (a) A dispensary may only dispense medical marijuana products to a patient or caregiver who presents a valid identification card to an employee who is authorized to dispense medical marijuana products at the facility. The valid identification card must be presented in-person at the facility or from within a vehicle on the dispensary's site.
- (b) Prior to dispensing medical marijuana products to a patient or caregiver, the dispensary's medical professional shall:
 - (1) Verify the validity of the patient or caregiver identification card using the electronic tracking system.
 - (2) Review the information on the patient's most recent certification by using the electronic tracking system to access the Department's database. The following requirements apply:
 - (i) If a practitioner sets forth recommendations, requirements or limitations as to the form or dosage of a medical marijuana product on the patient certification, the medical marijuana product dispensed to a patient or a caregiver by a dispensary must conform to those recommendations, requirements or limitations.
 - (ii) If a practitioner does not set forth recommendations, requirements or limitations as to the form or dosage of a medical marijuana product on the patient certification, the physician, pharmacist, physician assistant or certified registered nurse practitioner employed by the dispensary and working at the facility shall consult with the patient or the caregiver regarding the appropriate form and dosage of the medical marijuana product to be dispensed.
 - (iii) The dispensary shall update the patient certification in the electronic tracking system by entering any recommendation as to the form or dosage of medical marijuana product that is dispensed to the patient.
- (c) Prior to the completion of the transaction, the employee conducting the transaction at the dispensary shall prepare a receipt of the transaction, and file the receipt information with the Department utilizing the electronic tracking system. A dispensary shall provide a copy of the receipt to the patient or the caregiver, unless the patient or the caregiver declines the receipt. The receipt must include all of the following information:
 - (1) The name, address and any permit number assigned to the dispensary by the Department.

- (2) The name and address of the patient and, if applicable, the patient's caregiver.
 - (3) The date the medical marijuana product was dispensed.
- (4) Any requirement or limitation noted by the practitioner on the patient's certification as to the form of medical marijuana product that the patient should use.
 - (5) The form and the quantity of medical marijuana product dispensed.
- (d) Except as provided in sections 2001—2003 of the act (35 P.S. §§ 10231.2001—10231.2003) and this part, a dispensary shall destroy any paper copy of the patient certification or delete any electronically recorded patient certification stored on the dispensary's network, server or computer system as the result of a transaction after the receipt relating to that transaction has been filed under subsection (c).

This section cited in 28 Pa. Code § 1161a.27 (relating to items and services provided at a dispensary).

§ 1161a.24. Limitations on dispensing.

- (a) A dispensary may not dispense to a patient or caregiver:
- (1) A quantity of medical marijuana product that is greater than the amount indicated on the patient's certification.
- (2) A form or dosage of medical marijuana product that is listed as a restriction or limitation on the patient certification.
- (3) A form of medical marijuana products not permitted by the act or this part, unless otherwise adopted under section 1202 of the act (35 P.S. § 10231.1202).
- (b) A dispensary may not dispense an amount of medical marijuana product greater than a 90-day supply, 192 medical marijuana units, to a patient or caregiver until the patient has exhausted all but a 7-day supply of medical marijuana units provided pursuant to the patient certification currently on file with the Department.

Cross References

This section cited in 28 Pa. Code § 1191a.31 (relating to obtaining medical marijuana products from a dispensary).

§ 1161a.25. Licensed medical professionals at facility.

(a) Except as provided in subsection (b), a dispensary shall ensure that a physician or a pharmacist is available, either in person or by synchronous interaction, to verify patient certifications and to consult with patients and caregivers at all times during the hours the facility is open to dispense or to offer to dispense medical marijuana products to patients and caregivers.

- (b) If a dispensary is authorized to operate more than one facility under its permit, a physician assistant or a certified registered nurse practitioner may be available, either in person or by synchronous interaction, to verify patient certifications and to consult with patients and caregivers at each of the other locations instead of a physician or pharmacist. The physician, pharmacist, physician assistant or certified registered nurse practitioner may rotate coverage of the facilities, provided that a physician or pharmacist is always available, either in person or by synchronous interaction, at one of the facilities. Furthermore, no less than one dedicated medical professional must be present either, physically or by synchronous interaction, for each distinct dispensary facility location and shall not cover more than one dispensary facility location regardless of whether in-person coverage or synchronous interaction is used.
- (c) As required under the act, a physician, a pharmacist, a physician assistant or a certified registered nurse practitioner shall, prior to assuming any duties at a facility, successfully complete a 4-hour training course developed by the Department. The course must provide instruction in the latest scientific research on medical marijuana, including the risks and benefits of medical marijuana, and other information deemed necessary by the Department.
- (d) Successful completion of the course required under subsection (c) shall be approved as continuing education credits as determined by:
 - (1) The State Board of Medicine and the State Board of Osteopathic Medicine.
 - (2) The State Board of Pharmacy.
 - (3) The State Board of Nursing.
- (e) A practitioner or a physician, while at the facility, may not issue a patient certification to a patient.

This section cited in 28 Pa. Code § 1181a.32 (relating to training).

§ 1161a.26. Dispensary facilities.

- (a) A dispensary may only dispense medical marijuana products to a patient or caregiver in an indoor, enclosed, secure facility that has been inspected and deemed operational by the Department, or to a patient or caregiver who is in a vehicle on the dispensary's operational site.
 - (b) A dispensary may not be located:
 - (1) Within 1,000 feet of a public, private or parochial school, or a daycare center providing services to children under 18 years of age, measured from the property line of the public, private or parochial school, or daycare center nearest to the dispensary to the nearest physical wall of the dispensary.
 - (2) At the same site used for growing and processing medical marijuana.
 - (3) In the same office space as a practitioner or other physician.

- (c) The Department may waive or amend the prohibition under subsection (b)(1) if it is shown by clear and convincing evidence that the waiver or amendment is necessary to provide patients with adequate access to medical marijuana. A waiver or amendment by the Department under this subsection may require additional security measures, changes to the physical plant of a facility or other conditions necessary to protect individuals under 18 years of age and to prevent unauthorized access to medical marijuana.
- (d) No one under 18 years of age is permitted to enter a dispensary unless the individual is a patient or accompanied by a parent, guardian or caregiver. If a dispensary facility is located adjacent to a commercial operation, the facility shall provide additional means of security satisfactory to the Department to prevent individuals under 18 years of age from entering the facility from the commercial operation unless the individual is accompanied by an adult.
- (e) The following areas of a dispensary facility must be clearly marked with proper signage:
 - (1) Limited access areas. Areas of ingress and egress to a limited access area must be clearly identified by the posting of a sign which shall be not less than 12 inches wide and 12 inches long, composed of letters not less than 1/2 inch in height, which must state: Do Not Enter—Limited Access Area—Access Limited to Authorized Personnel and Escorted Individuals.
 - (2) Areas that are open to patients and caregivers.
- (f) A dispensary shall ensure that a facility has an enclosed, secure area out of public sight for the loading and unloading of medical marijuana products into and from a transport vehicle.

This section cited in 28 Pa. Code § 1141a.40 (relating to application for approval of a change in location of an operational facility); and 28 Pa. Code § 1161a.30 (relating to access to dispensary facilities).

§ 1161a.27. Items and services provided at a dispensary.

- (a) A dispensary shall dispense the form of medical marijuana products under § 1161a.23(b)(2) (relating to dispensing medical marijuana products).
- (b) A dispensary shall purchase medical marijuana products only from a grower/processor.
- (c) A dispensary may sell, offer for sale or provide at a facility, with the prior written approval of the Department, instruments, devices and services related to the use of medical marijuana products.
- (d) A dispensary may dispense a medical marijuana product with a THC concentration of 0.3% or less so long as the dispensary purchases it from a grower/processor.
 - (e) A dispensary may not:

- (1) Provide medical marijuana products at no cost or free, unless the patient is approved for financial assistance by the Department.
- (2) Make the dispensing of medical marijuana products to a patient or caregiver conditional upon:
 - (i) The purchase of a medical device, instrument or service provided at a dispensary facility.
 - (ii) The purchase of a medical device, instrument or service provided at a location other than a dispensary facility.
- (3) Deliver, or contract to a third party the delivery of, medical marijuana products to a patient or caregiver at the patient's or caregiver's home or any other location.
- (4) Sell, offer for sale or provide at a facility, items and services unrelated to the use of medical marijuana products.

§ 1161a.28. Labels and safety inserts.

- (a) Medical marijuana products dispensed by a dispensary must only be identified by the name of the grower/processor, the name of the dispensary, the form and species of medical marijuana, the percentage of THC and CBD contained in the medical marijuana product, and any other labeling required by the Department.
- (b) A dispensary shall dispense medical marijuana products to a patient or caregiver in a sealed and properly labeled package.
- (c) The dispensary shall inspect the label to ensure that the label meets all of the following requirements:
 - (1) Is easily readable.
 - (2) Is conspicuously placed on the package.
 - (3) Includes the name, address and permit number of the grower/processor.
 - (4) Lists the form and quantity of medical marijuana.
 - (5) Contains the following warning stating: This product is for medicinal use only. Women should not consume during pregnancy or while breastfeeding except on the advice of the practitioner who issued the certification and, in the case of breastfeeding, the infant's pediatrician. This product might impair the ability to drive or operate heavy machinery. Keep out of reach of children.
 - (6) Lists the number of individual doses contained within the package and the species and percentage of THC and CBD and other cannabinoids enumerated in § 1151a.29 (relating to limit on medical marijuana processing), and the individual terpenes and corresponding percentages.
 - (7) Contains a warning that the medical marijuana product must be kept in the original container in which it was dispensed.
 - (8) Contains a warning that unauthorized use is unlawful and will subject the purchaser or user to criminal penalties.
 - (9) Includes the name and address of the dispensary.

- (10) Includes the identification number of the sales clerk dispensing the medical marijuana products to the patient or caregiver and the patient identification number.
 - (11) Lists a use by or expiration date.
 - (12) Lists the packaging date.
- (13) Includes instructions for proper storage of the medical marijuana product in the package.
 - (14) Contains a process lot identification number.
- (15) Is firmly affixed to the container directly holding medical marijuana or is firmly affixed to outer packaging if used.
- (d) The dispensary shall inspect the label to ensure that the label does not bear any of the following:
 - (1) A resemblance to the trademarked, characteristic or product-specialized packaging of any commercially available food or beverage product.
 - (2) A statement, artwork or design that could reasonably lead an individual to believe that the package contains anything other than medical marijuana.
 - (3) A seal, flag, crest, coat of arms or other insignia that could reasonably mislead an individual to believe that the product has been endorsed, manufactured or approved for use by any state, county or municipality or any agency thereof.
 - (4) A cartoon, color scheme, image, graphic or feature that might make the package attractive to children.
- (e) When a dispensary dispenses medical marijuana products to a patient or caregiver, the dispensary shall also provide the patient or caregiver with a safety insert developed and approved by the Department that includes all of the following information:
 - (1) The method or methods for administering individual doses of medical marijuana products.
 - (2) Potential dangers stemming from the use of medical marijuana products.
 - (3) How to recognize what may be problematic usage of medical marijuana products and how to obtain appropriate services or treatment for problematic usage.
 - (4) When applicable the side effects and contraindications associated with medical marijuana products which may cause harm to the patient.
 - (5) How to prevent or deter the misuse of medical marijuana products by an individual under 18 years of age or others.

This section cited in 28 Pa. Code § 1161a.36 (relating to transport manifest).

§ 1161a.29. Plans of operation.

- (a) At the time the Department determines a dispensary to be operational, the dispensary shall provide the Department with a full and complete plan of operation for review that includes all of the following:
 - (1) Employment policies and procedures.
 - (2) Security policies and protocols, including all of the following:
 - (i) Staff identification measures.
 - (ii) Monitoring of attendance of staff and individuals requiring access to the facility.
 - (iii) Alarm systems.
 - (iv) Video surveillance.
 - (v) Monitoring and tracking inventory.
 - (vi) Personnel security.
 - (3) A process for receiving, packaging, labeling, handling, tracking, transporting, storing, disposing, returning and recalling medical marijuana products in accordance with all applicable laws, rules and regulations.
 - (4) Workplace safety.
 - (5) Maintenance, cleaning and sanitation of the site or facility, or both.
 - (6) Inventory maintenance and reporting procedures.
 - (7) The investigation of complaints and potential adverse events from other medical marijuana organizations, patients, caregivers or practitioners.
 - (8) The use of the electronic tracking system prescribed by the Department.
- (b) A dispensary shall make the full and complete plan of operation available to the Department upon request and during any inspection of the site and facility.
 - (c) A dispensary shall comply with its plan of operation.

§ 1161a.30. Access to dispensary facilities.

(a) A dispensary shall post a sign in a conspicuous location at each entrance of the facility that reads:

THESE PREMISES ARE UNDER CONSTANT VIDEO SURVEILLANCE. NO ONE UNDER THE AGE OF 18 IS PERMITTED TO ENTER UNLESS THE INDIVIDUAL IS A PATIENT OR IS ACCOMPANIED BY A PARENT, GUARDIAN OR CAREGIVER.

- (b) Except as provided in subsections (a) and (c), or in § 1161a.26(d) (relating to dispensary facilities), only patients, caregivers and authorized employees of a dispensary may enter a limited access area.
- (c) When an individual who is not approved to enter the facility requires access to a limited access area in the dispensary facility to provide goods or services to the facility, to assist a patient with product selection as the certifying practitioner or for potential investment or employment when patients and caregivers are not at the dispensary, a dispensary shall require the individual to pres-

ent government-issued identification, to sign a log for that specific facility, detailing the need for entry, and to wear a temporary identification badge that is visible to others at all times while in a limited access area. The identification of a certifying practitioner must match the name and medical credentials documented on the accompanied patient's certification.

- (d) When admitting an individual under subsection (c) to a limited access area, a dispensary shall:
 - (1) Require the individual to sign a log and detail the need for entry upon entering and sign the log when leaving the limited access area.
 - (2) Check the individual's government-issued identification to verify that the name on the identification provided matches the name in the log. A photocopy of the identification must be retained with the log.
 - (3) Issue a temporary identification badge with the individual's name and company, if applicable, and a badge number.
 - (4) Escort the individual while the individual remains in a limited access area.
 - (5) Ensure that the individual does not touch any medical marijuana products located in a limited access area.
- (e) The following requirements apply regarding the log required under subsections (c) and (d):
 - (1) The dispensary shall maintain the log for 1 year, either in paper or electronic form, and make the log available to the Department, State or local law enforcement and other State or local government officials upon request if necessary to perform the government officials' functions and duties.
 - (2) The log must include the full name of each individual granted access to the facility's limited access area, the temporary identification badge number, the date and time of arrival, the date and time of departure and the purpose of the visit, including the areas visited and the name of each employee visited.
- (f) This section does not limit the right of the Department or its authorized agents, State or local law enforcement or other Federal, State or local government officials, from entering any area of a dispensary if necessary to perform the government officials' functions and duties that pertain to the act or this part.
- (g) A principal, financial backer, operator or an employee of a dispensary may not receive any type of consideration or compensation for allowing an individual to enter a limited access area.

§ 1161a.31. Security and surveillance.

- (a) A dispensary shall have security and surveillance systems, utilizing commercial-grade equipment, to prevent unauthorized entry and to prevent and detect an adverse loss. The security and surveillance systems must include all of the following:
 - (1) A professionally-monitored security alarm system that includes all of the following:

- (i) Coverage of all facility entrances and exits; rooms with exterior windows, exterior walls, roof hatches or skylights; storage rooms, including those that contain medical marijuana and safes; and the perimeter of the facility.
- (ii) A silent security alarm system signal, known as a duress alarm, generated by the entry of a designated code into an arming station to signal that the alarm user is being forced to turn off the system.
- (iii) An audible security alarm system signal, known as a panic alarm, generated by the manual activation of a device intended to signal a life-threatening or emergency situation requiring law enforcement response.
- (iv) A silent alarm signal, known as a holdup alarm, generated by the manual activation of a device intended to signal a robbery in progress.
- (v) An electrical, electronic, mechanical or other device capable of being programmed to send a prerecorded voice message requesting dispatch, when activated, over a telephone line, radio or other communication system to a law enforcement, public safety or emergency services agency.
- (vi) A failure notification system that provides an audible, text or visual notification of any failure in the systems. The failure notification system must provide by telephone, e-mail or text message an alert to a designated security person within the facility within 5 minutes after the failure.
 - (vii) Smoke and fire alarms.
- (viii) Auxiliary power sufficient to maintain security and surveillance systems for no less than 48 hours following a power outage.
- (ix) The ability to ensure all access doors are not solely controlled by an electronic access panel to prevent locks from becoming released during a power outage.
 - (x) Motion detectors.
- (2) A professionally-monitored security and surveillance system that is operational 24 hours per day, 7 days per week and records continuously in images capable of clearly revealing facial detail. The security and surveillance system must include all of the following:
 - (i) Fixed camera placement that allows for a clear image of all individuals and activities in and around any of the following:
 - (A) An area of a facility where medical marijuana products are loaded or unloaded into or from transport vehicles.
 - (B) Entrances to and exits from a facility. Entrances and exits must be recorded from both indoor and outdoor vantage points.
 - (C) Rooms with exterior windows, exterior walls, roof hatches or skylights and storage rooms, including those that may contain medical marijuana products and safes.
 - (D) Five feet from the exterior of the perimeter of a facility.
 - (E) All limited access areas.

- (ii) Auxiliary power sufficient to maintain security and surveillance systems for no less than 48 hours following a power outage.
- (iii) The ability to operate under the normal lighting conditions of each area under surveillance.
- (iv) The ability to immediately produce a clear, color, still photograph in a digital format that meets the requirements of this subsection.
- (3) The ability to clearly and accurately display the date and time. The date and time must be synchronized and set correctly and may not significantly obscure the picture.
- (4) The ability to record and store all images captured by each surveillance camera for a minimum of 180 days, unless otherwise required for investigative or litigation purposes, in a format that may be easily accessed for investigative purposes. The recordings must be kept:
 - (i) At the facility:
 - (A) In a locked cabinet, closet or other secure place to protect it from tampering or theft.
 - (B) In a limited access area or other room to which access is limited to authorized individuals.
 - (ii) At a secure location other than the location of the facility if approved by the Department.
- (5) A security alarm system separate from the facility's primary security system covering the limited access area or other room where the recordings under paragraph (4) are stored. The separate security alarm system must meet the same requirements as the facility's primary security alarm system.
- (b) The following apply regarding the inspection, servicing or alteration of, and the upgrade to, the dispensary facility's security and surveillance systems:
 - (1) The systems shall be inspected and all devices tested once every year by a qualified alarm system vendor and a qualified surveillance system vendor.
 - (2) The dispensary shall conduct maintenance inspections once every month to ensure that any repairs, alterations or upgrades to the security and surveillance systems are made for the proper operation of the systems.
 - (3) The dispensary shall retain at the facility, for 4 years, in paper or electronic form, records of all inspections, servicing, alterations and upgrades performed on the systems and shall make the records available to the Department and its authorized agents within 2 business days following a request.
 - (4) In the event of a mechanical malfunction of the security or surveillance system that the dispensary anticipates will exceed a 4-hour period, the dispensary shall notify the Department immediately and, with Department approval, provide alternative security measures that may include closure of the facility.
 - (5) The dispensary shall designate an employee or employees to continuously monitor the security and surveillance systems at the facility.
 - (6) The following requirements apply regarding records retention:

- (i) Within 2 business days following a request, a dispensary shall provide up to four screen captures of an unaltered copy of a video surveillance recording to the Department or its authorized agents, law enforcement, or other Federal, State or local government officials if necessary to perform the government officials' functions and duties.
- (ii) If a dispensary has been notified in writing by the Department or its authorized agents, law enforcement, or other Federal, State or local government officials of a pending criminal or administrative investigation for which a recording may contain relevant information, the dispensary shall retain an unaltered copy of the recording for 4 years or until the investigation or proceeding is closed or the entity conducting the investigation or proceeding notifies the dispensary that it is not necessary to retain the recording, whichever is longer.
- (c) A dispensary shall install commercial-grade, nonresidential steel doors and door locks on each room where medical marijuana products are stored and shall install commercial grade, nonresidential doors and door locks on each external door of the facility. Keys or key codes for all doors shall remain in the possession of designated authorized individuals.
- (d) At all times, all entrances to and exits from the facility must be securely locked.
- (e) A dispensary shall have an electronic back-up system for all electronic records.
- (f) A dispensary shall install lighting to ensure proper surveillance inside and outside of the facility.
- (g) A dispensary shall limit access to a room in a facility containing security and surveillance monitoring equipment to persons who are essential to maintaining security and surveillance operations; Federal, State and local law enforcement; security and surveillance system service employees; the Department or its authorized agents; and other persons with the prior written approval of the Department. The following requirements apply:
 - (1) A dispensary shall make available to the Department or the Department's authorized agents, upon request, a current list of authorized employees and service employees or contractors who have access to any security and surveillance areas.
 - (2) A dispensary facility shall keep security and surveillance rooms locked at all times and may not use these rooms for any other purpose or function.

This section cited in 28 Pa. Code § 1141a.40 (relating to application for approval of a change in location of an operational facility).

§ 1161a.32. Inventory data.

- (a) A dispensary shall maintain the following inventory data in its electronic tracking system:
 - (1) Medical marijuana products received from a grower/processor.
 - (2) Medical marijuana products dispensed to a patient or caregiver.
 - (3) Damaged, defective, expired or contaminated medical marijuana products awaiting return to a grower/processor or awaiting disposal.
- (b) A dispensary shall establish inventory controls and procedures to conduct monthly inventory reviews and annual comprehensive inventories of medical marijuana products at its facility.
- (c) A written or electronic record shall be created and maintained of each inventory which includes the date of the inventory, a summary of the inventory findings, and the employee identification numbers and titles or positions of the individuals who conducted the inventory.

§ 1161a.33. Storage requirements.

- (a) A dispensary shall have separate and locked limited access areas for storage of medical marijuana products that are expired, damaged, deteriorated, mislabeled, contaminated, recalled, or whose containers or packaging have been opened or breached until the medical marijuana products are returned to a grower/processor, destroyed or otherwise disposed of as required under § 1151a.40 (relating to management and disposal of medical marijuana waste).
- (b) A dispensary shall maintain all storage areas in a clean and orderly condition and free from infestation by insects, rodents, birds and pests.

§ 1161a.34. Sanitation and safety in a facility.

- (a) A dispensary shall maintain a facility in a sanitary condition to limit the potential for contamination or adulteration of the medical marijuana products stored in or dispensed at the facility. The following requirements apply:
 - (1) Trash shall be properly removed.
 - (2) Floors, walls and ceilings shall be kept in good repair.
 - (3) Adequate protection against pests shall be provided through the use of integrated pest management practices and techniques that identify and manage pest problems, and the regular disposal of trash to prevent infestation.
 - (4) Toxic cleaning compounds, sanitizing agents, solvents and pesticide chemicals must be labeled and stored in a manner that prevents contamination of medical marijuana products and in a manner that otherwise complies with other applicable laws and regulations.
- (b) An employee working in direct contact with medical marijuana products is subject to the restrictions on food handlers in § 27.153 (relating to restrictions on food handlers). An employee shall otherwise conform to sanitary practices while on duty, including the following:

- (1) Maintaining adequate personal hygiene.
- (2) Washing hands thoroughly in an adequate hand-washing area before starting work and at any other time when hands may have become soiled or contaminated and at all times before dispensing medical marijuana products to a patient or caregiver.
- (c) A dispensary shall provide adequate and convenient hand-washing facilities furnished with running water at a temperature suitable for sanitizing hands. The following requirements apply:
 - (1) A dispensary shall locate hand-washing facilities where good sanitary practices require employees to wash and sanitize their hands.
 - (2) A dispensary shall provide effective nontoxic sanitizing cleansers and sanitary towel service or suitable hand drying devices.
- (d) A dispensary shall provide adequate, readily accessible lavatories that are maintained in a sanitary condition and in good repair.
- (e) A dispensary shall comply with all other applicable State and local building code requirements.

This section cited in 28 Pa. Code § 1141a.40 (relating to application for approval of a change in location of an operational facility).

§ 1161a.35. Transportation of medical marijuana products.

- (a) A dispensary may transport and deliver medical marijuana products to a medical marijuana organization in this Commonwealth in accordance with this section. The following apply:
 - (1) Unless otherwise approved by the Department, a dispensary may deliver medical marijuana products to a medical marijuana organization only between 7 a.m. and 9 p.m. for the purposes of transporting medical marijuana products among the permittee's dispensary locations and returning medical marijuana products to a grower/processor.
 - (2) A dispensary may contract with a third-party contractor for delivery so long as the contractor complies with this section.
 - (3) A dispensary may not transport medical marijuana products to any location outside of this Commonwealth.
 - (4) A dispensary shall use a global positioning system to ensure safe, efficient delivery of the medical marijuana products to a medical marijuana organization.
 - (b) Vehicles permitted to transport medical marijuana products must:
 - (1) Be equipped with a secure lockbox or locking cargo area.
 - (2) Have no markings that would either identify or indicate that the vehicle is being used to transport medical marijuana products.
 - (3) Be capable of being temperature-controlled for perishable medical marijuana products, as appropriate.

- (4) Maintain current State inspection and vehicle registrations.
- (5) Be insured in an amount that is commercially reasonable and appropriate.
- (c) A transport vehicle shall be staffed with a delivery team consisting of two or more individuals and comply with the following:
 - (1) One delivery team member shall remain with the vehicle at all times that the vehicle contains medical marijuana products.
 - (2) Each delivery team member shall have access to a secure form of communication with the dispensary, such as a cellular telephone, at all times that the vehicle contains medical marijuana products.
 - (3) Each delivery team member shall carry an identification badge or card at all times and shall, upon demand, produce it to the Department or its authorized agents, law enforcement or other Federal, State or local government officials if necessary to perform the government officials' functions and duties.
 - (4) Each delivery team member shall have a valid driver's license.
 - (5) While on duty, a delivery team member may not wear any clothing or symbols that may indicate ownership or possession of medical marijuana products
- (d) Medical marijuana products stored inside the transport vehicle must be placed inside a secure lockbox or locking cargo area and may not be visible from the outside of the transport vehicle.
- (e) Except as provided in subsection (h), a delivery team shall proceed in a transport vehicle from the dispensary facility, where the medical marijuana products are loaded, directly to the medical marijuana organization facility, where the medical marijuana products are unloaded, without unnecessary delays. Notwithstanding the foregoing, a transport vehicle may make stops at multiple facilities, as appropriate, to deliver medical marijuana products.
- (f) A dispensary shall immediately report to the Department, either through a designated phone line established by the Department or by electronic communication with the Department, any vehicle accidents, diversions, losses or other reportable events that occur during transport of medical marijuana products.
- (g) A dispensary shall notify the Department daily of its delivery schedule, including routes and delivery times, either through a designated phone line established by the Department or by electronic communication with the Department.
- (h) A transport vehicle is subject to inspection by the Department or its authorized agents, law enforcement, or other Federal, State or local government officials if necessary to perform the government officials' functions and duties. A transport vehicle may be stopped and inspected along its delivery route or at any medical marijuana organization.

§ 1161a.36. Transport manifest.

(a) A dispensary shall generate a printed or electronic transport manifest that accompanies every transport vehicle and contains the following information:

- (1) The name, address and permit number of the dispensary, and the name of and contact information for a representative of the dispensary who has direct knowledge of the transport.
- (2) The name, address and permit number of the medical marijuana organization receiving the delivery, and the name of and contact information for a representative of the medical marijuana organization.
- (3) The quantity, by weight or unit, of each medical marijuana harvest batch, harvest lot or process lot contained in the transport, along with the identification number for each harvest batch, harvest lot or process lot.
 - (4) The date and approximate time of departure.
 - (5) The date and approximate time of arrival.
 - (6) The transport vehicle's make and model and license plate number.
- (7) The identification number of each member of the delivery team accompanying the transport.
- (b) When a delivery team delivers medical marijuana products to multiple facilities, the transport manifest must correctly reflect the specific medical marijuana products in transit. Each recipient shall provide the dispensary with a printed receipt for the medical marijuana products received.
- (c) Medical marijuana products being transported shall be labeled in accordance with §§ 1151a.34 and 1161a.28 (relating to packaging and labeling of medical marijuana products; and labels and safety inserts) and shall be transported in a secure lockbox or locking cargo area.
- (d) A dispensary shall provide a copy of the transport manifest to the recipient receiving the medical marijuana products described in the transport manifest. To maintain confidentiality, a dispensary may prepare separate manifests for each recipient.
- (e) A dispensary shall, if requested, provide a copy of the printed transport manifest, and any printed receipts for medical marijuana products being transported, to the Department or its authorized agents, law enforcement, or other Federal, State or local government officials if necessary to perform the government officials' functions and duties.

§ 1161a.37. Evidence of adverse loss during transport.

- (a) If a dispensary receiving a delivery of medical marijuana products from a medical marijuana organization discovers a discrepancy in the transport manifest that remains unresolved upon delivery, the dispensary shall refuse acceptance of the delivery and immediately report the discrepancy to the Department either through a designated phone line established by the Department or by electronic communication with the Department, and to the appropriate law enforcement authorities.
- (b) If a dispensary discovers evidence of, or reasonably suspects, a theft or diversion of medical marijuana products during transport, the dispensary shall immediately report its findings or suspicions to the Department either through a

designated phone line established by the Department or by electronic communication with the Department, and to law enforcement.

- (c) If a dispensary discovers a discrepancy in the transport manifest, the dispensary shall do all of the following:
 - (1) Conduct an investigation.
 - (2) Amend the dispensary's standard plan of operation, if necessary, to prevent future discrepancies between the quantity or description of inventory listed in the transport manifest and the quantity or description of inventory delivered.
 - (3) Submit a report of the investigation to the Department. The following requirements apply:
 - (i) The dispensary shall submit a written preliminary report of the investigation to the Department within 7 days of discovering the discrepancy.
 - (ii) The dispensary shall submit a final written report of the investigation to the Department within 30 days of discovering the discrepancy.

§ 1161a.38. Complaints about or recall of medical marijuana products.

- (a) A dispensary shall notify the Department and the grower/processor from which it received the medical marijuana product in question immediately upon becoming aware of any complaint made to the dispensary by a patient, caregiver or practitioner who reports an adverse event from using medical marijuana products dispensed by the dispensary.
- (b) Upon notification by the grower/processor under § 1151a.42 (relating to complaints about or recall of medical marijuana products), the dispensary shall cease dispensing the affected medical marijuana products immediately.
- (c) A dispensary shall coordinate the return of the recalled medical marijuana products with the grower/processor.

§ 1161a.39. Electronic tracking system.

A dispensary shall use the electronic tracking system prescribed by the Department containing the requirements in section 701 of the act (35 P.S. § 10231.701). The system shall allow for two-way communication, automation and secure application-programming interface of a medical marijuana organization's enterprise resource planning, inventory, accounting and point-of-sale software and allow for accessing all data required to be transmitted to the Department to ensure compliance with the operational reporting requirements of the act and these regulations.

Cross References

This section cited in 28 Pa. Code § 1211a.33 (relating to dispensing and tracking medical marijuana products).

§ 1161a.40. Additional dispensary locations.

- (a) An applicant for a dispensary permit shall include a primary dispensary facility location, and may include up to two additional dispensary facility locations, in its initial permit application. A permittee may file an application under this section for additional dispensary facility locations at a later date.
- (b) A dispensary shall submit an application for additional dispensary locations on a form prescribed by the Department.
- (c) A dispensary submitting an application for additional dispensary locations shall include with the application the following fees:
 - (1) An application fee of \$5,000, which is nonrefundable.
 - (2) A permit fee of \$30,000 for each dispensary location being proposed. The permit fee shall be submitted with the application for additional dispensary locations and will be refunded if the permit is not granted.
- (d) A dispensary may not begin operations at an additional location until the Department approves the application for additional dispensary locations, in writing, under this section.
- (e) A dispensary submitting an application for additional dispensary locations shall follow the requirements in § 1141a.29 (relating to initial permit application) and this part.
- (f) A dispensary may interchange the designation of a primary, secondary or tertiary location at any time, including the period before a location becomes operational, by providing written notice to the Department at least 14 days before the change in designation. A change in designation under this subsection may not be subject to approval of the Department.

Cross References

This section cited in 28 Pa. Code § 1141a.23 (relating to limitation on number of permits); 28 Pa. Code § 1211a.23 (relating to limitation on permits); and 28 Pa. Code § 1211a.28 (relating to request for conversion of an existing permit).