

**CHAPTER 611a. TABLE GAME MINIMUM TRAINING STANDARDS**

Sec.

- 611a.1. Minimum training standards for dealers; minimum experience requirements for supervisors.
- 611a.2. Minimum proficiency requirements.
- 611a.3. Employee training by certificate holders.
- 611a.4. Submission of training programs to the Board.
- 611a.5. Table test; employee personnel file.

**Authority**

The provisions of this Chapter 611a issued under 4 Pa.C.S. §§ 13A02, 13A27, 1701 and 1702, unless otherwise noted.

**Source**

The provisions of this Chapter 611a adopted May 11, 2012, effective May 12, 2012, 42 Pa.B. 2629, unless otherwise noted.

**Cross References**

This chapter cited in 58 Pa. Code § 816a.1 (relating to live studio simulcasting).

**§ 611a.1. Minimum training standards for dealers; minimum experience requirements for supervisors.**

(a) When filing an application to obtain an occupational permit under § 435a.3 (relating to occupation permit) to work as a dealer in any of the table games authorized in this subpart, the applicant shall provide proof of at least one of the following:

(1) Satisfactory completion of a course of curriculum related to the dealing of table games within the last 5 years which meets the minimum proficiency requirements of § 611a.2 (relating to minimum proficiency requirements) at a gaming school, as defined in section 1103 of the act (relating to definitions), or an equivalent curriculum at a gaming school approved by another jurisdiction's state educational authority or gaming regulatory body, to provide training related to the dealing of table games.

(2) Satisfactory completion of a training program offered by a certificate holder which includes a curriculum related to the dealing of table games which meets the minimum proficiency requirements of § 611a.2.

(3) At least 6 months of employment as a dealer within the last 5 years in another gaming jurisdiction.

(b) When filing an application to obtain an occupational permit under § 435a.3 to work as a floorperson or above, the applicant shall provide proof of at least one of the following:

(1) Two years of employment as a dealer or table games supervisor within the last 10 years.

(2) Six months of employment as a dealer within the same licensed facility where the dealer is applying to be a floorperson or above.

(c) A certificate holder may file a request seeking approval from the Board's Executive Director for a dealer or supervisor who does not meet the minimum

training or experience requirements in subsection (a) or (b). The Executive Director may condition the approval on the completion of additional training.

**Cross References**

This section cited in 58 Pa. Code § 611a.5 (relating to table test; employee personnel file).

**§ 611a.2. Minimum proficiency requirements.**

(a) A curriculum related to the conduct of table games offered by a gaming school or by a certificate holder must, at a minimum, include:

(1) The following minimum hours of instruction on the conduct of table games in accordance with the regulations in this subpart:

<i>Table Game</i>	<i>Minimum Hours of Instruction</i>
Blackjack and other banked card games	100 hours over a 5-week period, at least 80 hours of which shall be in Blackjack
Craps, Mini-Craps and other dice games	160 hours over a 6-week period
Nonbanked Poker	80 hours over a 4-week period
Roulette	80 hours over a 4-week period
Pai Gow Tiles	160 hours over a 6-week period
Sic Bo and Big 6 Wheel	30 hours over a 2-week period

(2) The proper use, control and shuffling of playing cards for authorized games that involve the use of cards.

(3) The proper use and control of dice for authorized games that involve the use of dice.

(4) The proper use and control of tiles for authorized games that involve the use of tiles.

(b) A dealer who has completed a course of training in accordance with subsection (a) and would like to be trained to deal a different game type (for example, a dealer who is trained to deal banked card games but would like to deal Craps) shall successfully complete, at a gaming school as defined in section 1103 of the act (relating to definitions) or through training offered by the certificate holder:

(1) The following minimum hours of instruction required for the different game type:

<i>Additional Training on Different Game Type</i>	<i>Minimum Hours of Instruction</i>
Blackjack and all banked and nonbanked card games	60 hours over a 3-week period
Craps, Mini-Craps and other dice games	120 hours over a 5-week period
Roulette	30 hours over a 2-week period
Pai Gow Tiles	120 hours over a 5-week period
Sic Bo and Big 6 Wheel	15 hours over a 1-week period

(2) The table test required under § 611a.5 (relating to table test; employee personnel file).

(c) The minimum hours of instruction required under subsection (a) or (b) may be completed over an alternative duration of time as approved by the Board's Executive Director. A certificate holder or gaming school requesting to offer an alternative schedule to complete the minimum hours of instruction shall submit a written request to the Executive Director, in accordance with § 601a.10(a) (relating to approval of table game layouts, signage and equipment), which contains a detailed description of when the training will be conducted.

(d) For an experienced dealer who would like to be trained to deal a different game of the same game type (for example, an experienced Blackjack dealer who would like to be trained on another card game), the certificate holder shall specify in its training program submitted in accordance with § 611a.4 (relating to submission of training programs to the Board) the mechanism and the amount of training an experienced dealer shall complete on the different game of the same game type. The dealer shall successfully complete the table test in accordance with § 611a.5 on the new table game prior to dealing the new game on the certificate holder's gaming floor. For purposes of this subsection, an experienced dealer is an employee who has completed a course of table games training as described in subsection (a) and has previously dealt table games on the certificate holder's live gaming floor for at least 120 hours.

#### **Authority**

The provisions of this § 611a.2 amended under 4 Pa.C.S. §§ 1202(b)(30), 13A02(1), (2), (4) and (7) and 13A23(a).

#### **Source**

The provisions of this § 611a.2 amended August 26, 2016, effective August 27, 2016, 46 Pa.B. 5540. Immediately preceding text appears at serial pages (362362) and (374045).

#### **611a-3**

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**Cross References**

This section cited in 58 Pa. Code § 611a.1 (relating to minimum training standards for dealers; minimum experience requirements for supervisors); 58 Pa. Code § 611a.4 (relating to submission of training programs to the Board); and 58 Pa. Code § 611a.5 (relating to table test; employee personnel file).

**§ 611a.3. Employee training by certificate holders.**

A certificate holder shall develop a training program for its dealers which, at a minimum, includes training in each of the following:

- (1) Procedures for opening and closing tables for gaming, including the proper security procedures regarding table chip inventories.
- (2) Procedures for distributing and removing gaming chips and plaques from gaming tables.
- (3) Procedures for accepting cash at gaming tables.
- (4) Procedures for the acceptance of tips and gratuities from patrons.
- (5) Procedures for shift changes at gaming tables.
- (6) Procedures for the proper placement of wagers by patrons and the proper collection of losing wagers and payment of winning wagers.
- (7) Training in recognizing problem and compulsive gamblers at table games and procedures for informing supervisory personnel.
- (8) Training in cardio pulmonary resuscitation (CPR).

**Cross References**

This section cited in 58 Pa. Code § 611a.4 (relating to submission of training programs to the Board); and 58 Pa. Code § 611a.5 (relating to table test; employee personnel file).

**§ 611a.4. Submission of training programs to the Board.**

(a) A certificate holder shall submit a detailed description of its curriculum developed in accordance with § 611a.2 (relating to minimum proficiency requirements) and its employee training program developed in accordance with § 611a.3 (relating to employee training by certificate holders) to the Board to demonstrate the adequacy of the training in accordance with section 13A23 of the act (relating to training of employees and potential employees).

(b) Curriculum and training programs required under subsection (a) shall be submitted to the Bureau of Gaming Operations in accordance with § 601a.10(a) (relating to approval of table game layouts, signage and equipment).

**Cross References**

This section cited in 58 Pa. Code § 611a.2 (relating to minimum proficiency requirements).

**§ 611a.5. Table test; employee personnel file.**

(a) Prior to conducting any table game on the certificate holder's gaming floor, a prospective dealer shall pass a table test on the table games that the dealer will be conducting. The table test must consist of the dealer demonstrating profi-

ciency at the table game to the satisfaction of an employee of the certificate holder at the level of pit manager or higher.

(b) A certificate holder shall document the following in a dealer's personnel file:

- (1) Completion of the minimum training or experience required under §§ 611a.1 and 611a.2 (relating to minimum training standards for dealers; minimum experience requirements for supervisors; and minimum proficiency requirements).
- (2) Completion of the training program required under § 611a.3 (relating to employee training by certificate holders).
- (3) Successful completion of the table test required under subsection (a).
- (4) Completion of subsequent training on a different game type in accordance with § 611a.2(b).
- (5) Completion of subsequent training for a different game of the same game type in accordance with § 611a.2(d).

**Authority**

The provisions of this § 611a.5 amended under 4 Pa.C.S. §§ 1202(b)(30), 13A02(1), (2), (4) and (7) and 13A23(a).

**Source**

The provisions of this § 611a.5 amended August 26, 2016, effective August 27, 2016, 46 Pa.B. 5540. Immediately preceding text appears at serial page (374046).

**Cross References**

This section cited in 58 Pa. Code § 611a.2 (relating to minimum proficiency requirements).

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